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Group report · October–December 2026 (quarter to date)

3 venues · figures as at 1 Nov 2026 · ratings are anonymous



Group average 7.2

Since the quarter began: ▲ 0.3 (was 6.9)

Look here first: Sample Bistro (6.2, Value 4.3)

Venue	Overall	This quarter	Ratings	Most room to grow
Harbour Light Café	7.5	▲ 0.3	30 (+24)	Value 5.6
Sample Bistro · look here first	6.2	▲ 0.3	30 (+24)	Value 4.3
Sample Cellar Door	7.9	▲ 0.3	30 (+24)	Value 6.0

“This quarter” compares each overall with its value when the quarter began. Ratings in brackets arrived this quarter.

SAMPLE

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Harbour Light Café

Taree, NSW · 30 ratings, 24 this quarter



Overall 7.5

This quarter: ▲ 0.3 · vs group average: ▲ 0.3

Starting line set 31 Aug 2026 from the first 10 ratings

Axis	Now	Ratings	Starting line	Since start	Quarter start	Quarter
Presentation	**7.6**	30	6.6	▲ 1.0	7.3	▲ 0.3
Ambience	**7.6**	30	6.5	▲ 1.1	7.3	▲ 0.3
Service	**9.0**	30	8.2	▲ 0.8	8.7	▲ 0.3
Skills	**7.6**	30	6.6	▲ 1.0	7.3	▲ 0.3
Variety	**7.6**	30	6.7	▲ 0.9	7.3	▲ 0.3
Value	**5.6**	30	4.5	▲ 1.1	5.3	▲ 0.3
Maintenance	**7.6**	30	6.5	▲ 1.1	7.3	▲ 0.3

Most room to grow: Value (5.6). Fix the thing people score lowest and the ball follows.

SAMPLE

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Sample Bistro

Taree, NSW · 30 ratings, 24 this quarter



Overall 6.2

This quarter: ▲ 0.3 · vs group average: ▼ 1.0

Starting line set 31 Aug 2026 from the first 10 ratings

Axis	Now	Ratings	Starting line	Since start	Quarter start	Quarter
Presentation	**6.3**	30	6.6	▼ 0.3	6.0	▲ 0.3
Ambience	**6.3**	30	6.5	▼ 0.2	6.0	▲ 0.3
Service	**7.7**	30	8.2	▼ 0.5	7.4	▲ 0.3
Skills	**6.3**	30	6.6	▼ 0.3	6.0	▲ 0.3
Variety	**6.3**	30	6.7	▼ 0.4	6.0	▲ 0.3
Value	**4.3**	30	4.5	▼ 0.2	4.0	▲ 0.3
Maintenance	**6.3**	30	6.5	▼ 0.2	6.0	▲ 0.3

Most room to grow: Value (4.3). Fix the thing people score lowest and the ball follows.

SAMPLE

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Sample Cellar Door

Taree, NSW · 30 ratings, 24 this quarter



Overall 7.9

This quarter: ▲ 0.3 · vs group average: ▲ 0.7

Starting line set 31 Aug 2026 from the first 10 ratings

Axis	Now	Ratings	Starting line	Since start	Quarter start	Quarter
Presentation	**8.0**	30	6.6	▲ 1.4	7.7	▲ 0.3
Ambience	**8.0**	30	6.5	▲ 1.5	7.7	▲ 0.3
Service	**9.4**	30	8.2	▲ 1.2	9.1	▲ 0.3
Skills	**8.0**	30	6.6	▲ 1.4	7.7	▲ 0.3
Variety	**8.0**	30	6.7	▲ 1.3	7.7	▲ 0.3
Value	**6.0**	30	4.5	▲ 1.5	5.7	▲ 0.3
Maintenance	**8.0**	30	6.5	▲ 1.5	7.7	▲ 0.3

Most room to grow: Value (6.0). Fix the thing people score lowest and the ball follows.

SAMPLE